Primary Site-Longitudinal Learning Experience

**Janel Bailey Wheeler, Pharm.D., CGP, BCACP**
Xavier Rite Aid Pharmacy Care Center
New Orleans, LA
This site is a pharmacist-directed disease state management center in a community/retail setting, Rite Aid Pharmacy. Medication Therapy Management Services (MTMS) are delivered through the OutcomesMTM® A Cardinal Health company and Mirixa® systems. Target disease states include but are not limited to diabetes and cardiovascular disease. Diabetes education classes are provided to customers using the Rite Solutions Education Program. This practice site has a large community service component with the majority of the services conducted at a local assisted living facility.

Longitudinal Learning Experience

**Joynell Bean, Pharm.D.**
Rite Aid Pharmacy Manager
New Orleans, LA.
Accurately fill and dispense medications, provide patient counseling, recommend appropriate OTC products, communicate with health care professionals, provide MTMS and recruit eligible patients for pharmacy care services. Special attention will also be directed to the management aspects of retail pharmacy (including, but not limited to inventory, P&L statements and staff supervision).

**Sarah Amering, Pharm.D., BCACP**
Ruth U. Fertel / Tulane Community Health Center
New Orleans, LA
Ruth U. Fertel/Tulane Community Health Center provides primary care to those with limited access as part of a Federally Qualified Healthcare Center (FQHC) in the Patient Centered Medical Home (PCMH) model. They also provide extensive behavioral health services and social services. The clinic aims to provide health care as part of a medical home involving physicians, a nurse practitioner, a clinical pharmacist, medical assistants, and community health workers/health advocates. The clinical pharmacy provides team based care including medication management and lifestyle counseling to patients with uncontrolled diabetes, hypertension, and a variety of other health conditions.
Required Sites (length in time will vary)

Martha B. Harris, B.S., Pharm.D.
Xavier University Drug Information Center at Tulane University Hospital & Clinic
New Orleans, LA
The Drug Information Center provides accurate, current, and unbiased drug information services to area health care practitioners. Residents will be equipped with knowledge in the area of drug information which can be utilized during the practice of pharmacy. In addition, this experience will prepare the resident for a position as Drug Information Specialist in an academic, industry or institutional setting.

William Kirchain, Pharm.D., CDE
Xavier University Health & Wellness Center
Harahan, LA
Pharmacist-directed, freestanding health center. Services include diabetes education and management.

Paul Ingalls, Pharm.D.
Rite Aid Corporation – District Manager
New Orleans/Slidell, LA
This experience will allow the resident to gain a better understanding of the efficient operation of retail pharmacies. It will include (but not limited to) the following activities: review of budgets (sales, script growth, margin overall Profit and Loss); third party audits; inventory; customer service & resolving complaints; pharmacy tours (store visits to ensure compliance).

Elective Ambulatory Sites (1 rotation site [2 months in length])

Lori A. Gordon, Pharm.D., BCPS, AAHIVP
University Medical Center New Orleans Infectious Diseases Center
New Orleans, LA
This multidisciplinary clinic provides primary care for HIV-infected patients, as well as, consultative services for chronic Hepatitis C infection, skin/soft tissue infections, and bone/joint infections treatment. Clinical pharmacy services are provided via individual and group consults in the appropriate pharmacotherapeutic management of patients living with HIV and Hepatitis C. During this learning experience, the trainee will prospectively review and evaluate the pharmacotherapy of infectious diseases fellows’ clinic patients, and subsequently provide appropriate recommendations to physicians, as well as, patient counseling, as requested, during weekly clinics. Additionally, the trainee will provide services within the clinical pharmacist consult clinic.
**Tammy D. Hart, B.S., Pharm.D.**  
Capitol City Family Health Center  
Baton Rouge, LA  
This patient-centered medical home was established for the delivery of healthcare to the impoverished, uninsured, and underinsured residents in the surrounding area. The clinical pharmacy services provided during this experience include medication reconciliation, patient counseling, preventative health, disease state management and education particularly to patients with common disease states (diabetes, hypertension, dyslipidemia, obesity). During this longitudinal learning experience, the resident will have the opportunity to work other healthcare professionals (physicians, nurses, behavioral health, dental, and women health services) as a part of an interdisciplinary team. As a clinical pharmacist, the resident will be responsible for providing evidence-based medicine recommendations to providers, developing new clinical programs or contribute to the success of an existing service conducive to an outpatient setting.

**Ashley M. Taylor, PharmD, CGP**  
University Medical Center – Coumadin Clinic/Diabetes Clinic  
New Orleans, LA  
This ambulatory care rotation will introduce the resident to the responsibilities, activities, and practice standards associated with a clinical pharmacist in an outpatient setting. Residents will provide patient care and other pharmaceutical services to the patients and their families to ensure optimal clinical outcomes. Residents will also develop skills in the management and usage of resources in the LSU healthcare system to improve therapeutic outcomes associated with medication usage. Emphasis will be placed on the role of the pharmacist as a member of a multidisciplinary health care team. Clinical pharmacy services include, but are not limited to patient education & counseling, and medication therapy management (MTM) of hypertension, smoking cessation, diabetes, dyslipidemia, metabolic syndrome, hypercoagulable states, cardiac valve replacements, and venous thromboembolism. The resident will also collaborate with the healthcare team to formulate a pharmaceutical care plan for each patient and document that information in the patient’s chart. The residents will also co-precept APPE students present during his/her training experience.

**Shandrika Williams, Pharm.D., BCACP, CDE**  
NOELA Community Health Center  
New Orleans, LA  
The ambulatory care rotation will offer the resident the opportunity to develop the clinical skills necessary to effectively manage and monitor patients a community clinic setting. The major focus areas during the rotation will include, but are not limited to, diabetes education and management, hypertension, dyslipidemia, and tobacco cessation education and management. Special emphasis will be placed on exposing the resident to the various ways a pharmacist can provide pharmaceutical care and disease state management services in an ambulatory care setting.